

How the Alistair Group streamlines inspection processes while improving accuracy in the field with Forms On Fire



Client Industry

Transportation and Logistics



Location

Sub-Saharan Africa



Application

Mobile Data Collection

Situation

Alistair Group wanted to digitize its inspection process to make data easily collectable and reduce errors.

With a workforce comprised of 95 percent nationals, the Alistair Group performs a wide range of logistics and material handling services throughout Sub-Saharan Africa. In addition to providing an “all-in” supply chain solution, the company also offers warehousing and customs clearance services.

The Alistair Group had an oil and gas survey project in Northern Tanzania subject to ISO standards. The project required pre-use inspections of the light trucks, tankers, and other equipment.

Historically, the inspections were done using paper forms. The forms would be handed out at the beginning of the day with the expectation that they would be completed correctly and properly entered into a spreadsheet or database. Unfortunately, that wasn't always the case.

Faced with the difficulties of an error-prone paper system, the decision was made to digitize the entire inspection process. The hope was that all data could be easily collected, with fewer errors, and instantly stored in a centralized location. Even though these were basic inspections, the impact of greater accuracy of organized data would be huge for the organization.

Fortunately, the Alistair Group discovered Forms On Fire.

“ The beauty of Forms On Fire is that it's possible to **very easily create totally bespoke forms** tailored to whatever business process that needs to be automated.”

Product Development Lead, Alistair Group

